

# LIFE 2020 Virtual Event Participant Guide

## Introduction

In this guide you will find the information you need to help navigate the LIFE 2020 Virtual Event portal. The guide walks you through the entire Event experience, from logging in to finding the Live Online Session presentation materials to browsing the On Demand Library and more. Consider this your self-service concierge for connecting with the quality information and resources you have come to expect from the LIFE network.

## Logging into the LIFE 2020 Virtual Event

1

Access the  portal.

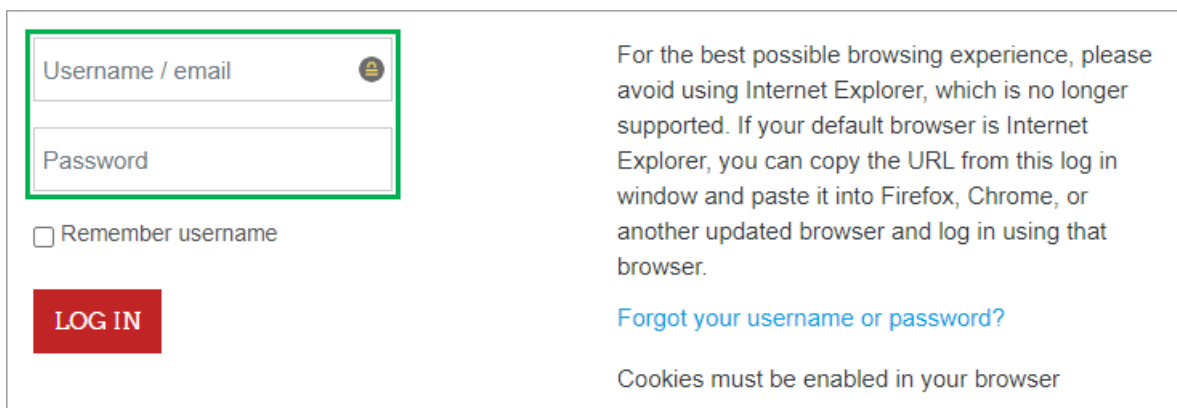
2

Click the **(Log in)** link located in the upper right-hand corner of the window.



3


Enter the email address you used to register for the event and the password you set up when you created your account during registration.



For the best possible browsing experience, please avoid using Internet Explorer, which is no longer supported. If your default browser is Internet Explorer, you can copy the URL from this log in window and paste it into Firefox, Chrome, or another updated browser and log in using that browser.

[Forgot your username or password?](#)

Cookies must be enabled in your browser

 If you have forgotten either piece of your login credentials, use the **Forgot your username or password?** link option on the right side of the page and follow the on-screen prompts to recover your username or reset your password.

# Exploring and Joining Live Online Sessions

1 Once logged into the LIFE 2020 Virtual Event portal, you will be directed to the home page.

2 On the home page, look for the **Session Categories** section and locate the four **Day** headings when Live Online Sessions will be held.

**Session Categories** ▶ Expand all

- ▶ Welcome (4)
- ▶ Day 1: Tuesday, October 27 (4)
- ▶ Day 2: Wednesday, October 28 (4)
- ▶ Day 3: Thursday, October 29 (4)
- ▶ Day 4: Friday, October 30 (3)
- ▶ On Demand Library
- ▶ Resource Room (14)
- ▶ Discussion Forums (2)
- ▶ Speakers (1)
- ▶ Attendees (1)

3

To learn more about all the Live Online sessions any day they are offered, click one of the four **Day** headings listed in the **Session Categories** section. This will direct you to a new page where you can explore Live Online sessions for the day selected.





**Day 1: Tuesday, October 27**

Home / **Sessions** / Day 1: Tuesday, October 27

Session Categories: Day 1: Tuesday, October 27

**New York State at the Forefront**

Search sessions  **GO**

-  **Moving Forward - High Performance and All-Electric Multifamily Buildings in Low- to Moderate-Income Communities**  
2:45 PM - 3:45 PM  
Lori Borowiack - NYSERDA; Angela Eicholtz - Providence Housing; Jenifer Kaminsky - PUSH Buffalo
-  **Policy and Foundations - The Climate Leadership and Community Protection Act: An Overview and Update on Implementation**  
10:30 AM - 12:00 PM  
Kara Allen - NYSERDA; Christopher Coll - NYSERDA; Maureen Leddy - NYS Department of Environmental Conservation
-  **Daily Welcome - New York State at the Forefront**  
9:30 AM - 10:00 AM  
Christopher Coll - NYSERDA; Amanda Lefton - NYS Executive Chamber
-  **From the Field - A Better Way to Heat and Cool: Decarbonizing New York State's Low- to Moderate-Income Housing**  
1:00 PM - 2:00 PM  
Ryan Cassidy - Riseboro Community Partnership; Michael DiRamio - NYSERDA; Gay Nicholson - Sustainable Tompkins; Scott Smith - NYSERDA




Clicking the **Sessions** option at the top of the page will direct you to an alternate page where you can view and expand all **Session Categories**.

## Policy and Foundations - The Climate Leadership and Community Protection Act: An Overview and Update on Implementation ⚙️

Home / Sessions / Day 1: Tuesday, October 27 / CLCPA TURN EDITING ON


In 2019, New York State passed the nation-leading Climate Leadership and Community Protection Act (CLCPA) to empower every New Yorker to fight climate change at home, at work, and in their communities. The Climate Act's targets are among the most rigorous of any major economy in the world and will transform New York's economy, create new jobs, and stimulate industry and innovation, while also providing for benefits to disadvantaged communities. The Climate Act also established a Climate Action Council (CAC) that is charged with developing a scoping plan of recommendations to meet the CLCPA targets, as well as a Just Transition Working Group and sector-specific Advisory Panels, whose members will contribute a diversity of expertise in drafting a suite of recommendations for the Council's Scoping Plan. In addition, the Climate Justice Working Group was created to provide strategic advice for incorporating the needs of disadvantaged communities into the scoping plan and develops criteria for identifying disadvantaged communities. This session will provide you with an overview of the CLCPA and its working groups and advisory panels, will provide an update on the work done to date, and will outline the work necessary to advance New York's climate goals.

 Announcements


Hidden from students


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### Session Information

**A**  Join the Live Session (Password: Energy)


You will be opening a new web browser tab to join the live presentation. After you join the session using the link above, you will be given the option to access audio through your computer or by phone. When the presentation concludes, close out of the WebEx browser tab, not the browser window, to return to the LIFE Virtual Event.


**B**  CLCPA Fact Sheet


**C**  Provide Your Feedback

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### Speaker Bios

**D**  Kara Allen, NYSERDA (waiting for upload)

 Christopher Coll, NYSERDA (waiting for upload)

 Maureen Leddy, NYS Office of Environmental Protection (waiting for upload)

<b>A</b>	The <b>Join the Live Presentation</b> link opens a new browser tab where you can sign in to the Live Online Sessions and participate in the discussion.
<b>B</b>	Access to the presentation slides and supplemental materials for the Live Online Session.
<b>C</b>	After attending a session, please help us improve your experience by clicking the <b>Provide Your Feedback</b> link and completing a brief survey.
<b>D</b>	Includes information on the speakers for each Live Online Session. You can learn more about each speaker by clicking on their name.

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Furthermore, use the Navigation Chain at the top of each event page to navigate around the LIFE Virtual Event Portal. Clicking on any Navigation Chain item will re-direct you to that section.

## Moving Forward - High Performance and All-Electric Multifamily Buildings in Low- to Moderate-Income Communities

[Home](#) / [Sessions](#) / [Day 1: Tuesday, October 27](#) / [All Electric](#)



Alternatively, you can use the Next and Back button on your internet browser to access recently accessed pages.

### Other Important Information:

- Live Online sessions will be open to participants five minutes prior to the sessions scheduled start time.
- Live Online sessions are hosted using either WebEx or Zoom. If this is your first time using either one of these applications, follow the on-screen prompts to launch the application. These on-screen prompts will vary depending on the type of device and browser you're using to access the session.
- After concluding a session, close the browser tab used to access the WebEx or Zoom meeting, not the entire browser window, to return to the LIFE Virtual Event portal.
- Join the session by entering your First Name, Last Name and Email Address in the appropriate fields.
- The event password should pre-fill. If it does not, refer to the Live Online Session details for the password (case sensitive).
- When joining a session, you will have the option to access audio through your computer (**computer audio** option) or by phone (**call in** option).

# Resources and Collaboration

1

## On Demand Library

The On Demand Library is available for LIFE Virtual Event participants to browse and access pre-recorded presentations. These presentations:

- Are a valuable resource for staying current on energy issues, program development, climate policy, and technical trainings.
- Serve the purpose of breakout sessions that would otherwise be included in an in-person event.
- Are available to LIFE Virtual Event participants through December 31, 2020.
- Are accessed in the same manner that the daily Live Online Sessions are accessed.

The screenshot displays the 'On Demand Library' web interface. At the top, there is a breadcrumb trail: 'Home / Sessions / On Demand Library'. Below this, a search bar is present with a 'GO' button and a help icon. A dropdown menu for 'Session Categories' is set to 'On Demand Library'. A 'Collapse all' link is visible on the right. The main content area is a list of sessions, with the first category, 'Program and Initiative Updates', expanded to show eight items: 'NYSERDA's Community Engagement Programs', 'SNAP Program', 'Equitable Access to Cooling in New York City', 'X - Financing Energy Efficiency and Clean Energy in Communities', 'National Grid - Income Eligible Solutions', 'NY Residential Statewide Building Assessment 2019', 'NYC's Solar Mandate and the "Solar Where Feasible" Mandate for Affordable Housing', and 'NYSEG & RGE Program Updates'. Each item has a right-pointing arrow icon. Below the list are three collapsed categories: 'Equity and Intersections', 'Outreach and Consumer Protections', and 'Contractor and Technical Trainings'. At the bottom of the interface is a blue button labeled 'ADD A NEW SESSION'.

## Resource Room

The Resource Room provides access to materials and resources that directly impact your work and the services provided to clients. These materials and resources:

- Are comprised of program fact sheets, case studies and reports.
- Are displayed by organization name
- Service the purpose of an exhibitor area that would otherwise be included in an in-person event.
- Are available to LIFE Virtual Event participants through December 31, 2020.
- Are accessed in the same manner that the daily Live Online Sessions are accessed

### Resource Room

Home / Sessions / Resource Room

Session Categories: Resource Room
⚙️

GO
?

🔍 NYS Department of Public Service	➔
🔍 American Council for an Energy Efficiency Economy	➔
🔍 Center for NYC Neighborhoods	➔
🔍 CSEA	➔
🔍 Initiative for Energy Justice	➔
🔍 New York Power Authority	➔
🔍 New York State Electric and Gas / Rockland Gas and Electric	➔
🔍 New York State Weatherization Directors Association	➔
🔍 NY State of Health	➔
🔍 NYS Office of Temporary and Disability Assistance	➔
🔍 NYSERDA	➔
🔍 PSEG Long Island	➔
🔍 Solar One	➔
🔍 United Way of the Greater Capital Region	➔
🔍 X - TRC	➔

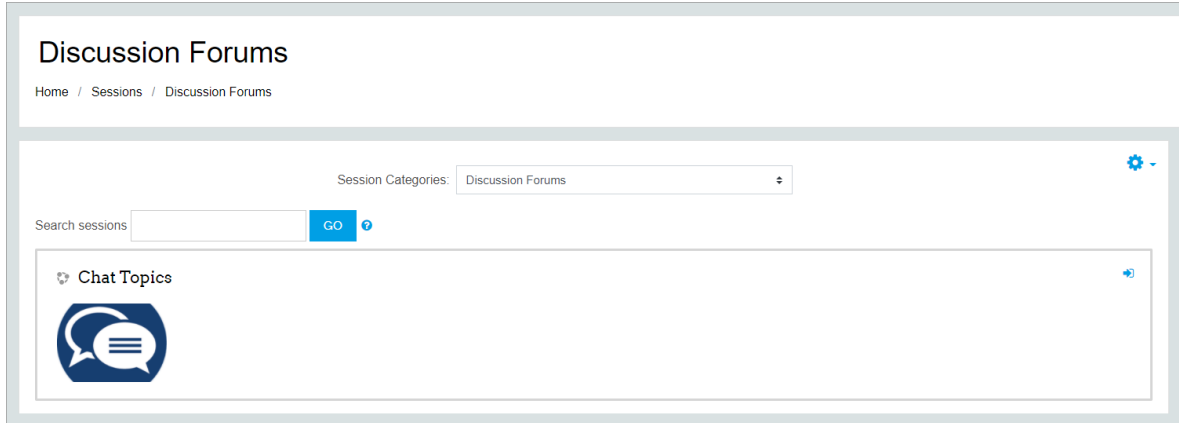
ADD A NEW SESSION

### 3

## Discussion Forums

The Discussion Forums allow LIFE Virtual Event participants to engage with colleagues. Click on a topic or question that interests you to start or join the discussion at any point during the LIFE Virtual Event. Discussion Forums take the place of informal conversations, lunch meetings or cocktail hours that would otherwise be included in an in-person event.

 If there is a topic you would like to included in the Discussion Forums, let us know at [LIFE@nyserda.ny.gov](mailto:LIFE@nyserda.ny.gov).



## Support

### 1

For questions about the LIFE Virtual Event, contact [LIFE@nyserda.ny.gov](mailto:LIFE@nyserda.ny.gov)

### 2

For assistance using the LIFE Virtual Event portal, contact [lifevirtualevent@trccompanies.com](mailto:lifevirtualevent@trccompanies.com)